

Virtual Music's Synthesizer Service

-Repair order -

Please include that completed order form with your synthesizer

For orders from Austria or the European Union (EU-citizens without valid VAT-number), we charge 20% VAT additionally.
For orders from the European Union (EU-citizens with valid VAT-number) or outside the EU, we won't charge any VAT.
Shipping will be charged based on weight, destination and value of insurance. Orders are based on our General Business Conditions.
If you have further questions please contact us: vminfo@aon.at or +43-(0) 1 - 236 52 67 - 0

Customer Information / Invoice Address:

Company: _____

First name: _____ Surname: _____

Address: _____

For EU-citizen, if available: Your valid VAT-number* : _____

Phone: _____ E-Mail: _____

Delivery Address: Delivery Address = Invoice Address

Company: _____

First name: _____ Surname: _____

Address: _____

Service Priority: Express (Immediate repair, weekend/public holidays + night hours)
 Priority (Immediate repair, weekday day hours) Standard/Economy (First in - first out)

Mode of transport: Take away Delivery service (Vienna only) Forwarding agency** Mail

Transport insurance: Yes No If "yes"; value of insurance: _____

Payment: In EURO Countries: Bank transfer*** Non-EURO Countries: Credit Card (below...)

Card #: _____ / _____ / _____ / _____ Exp. Date: _____

Card holder: _____ Card Type: Visa Mastercard

Data privacy statement +: I agree with the computer aided processing of my data Yes (+)

Contact agreement: I would like to receive news about my synthesizer No Yes

Device information:

Devicetype: _____ Serial number: _____

General condition: _____ Voltage: 110 V 220 V

The device has already undergone a former repair attempt? Yes No

The device was already defective when taken over or bought? Yes No

Problem description: _____

Additional information: _____

* Your valid VAT-number must correlate with your invoice address.

** Virtual Music organizes the forwarding agency for collection and delivery.

*** After receiving your order you'll get the details for the bank transfer.

+ Without your consent we can not carry out your order.

I accept the GBCs and authorize Virtual Music
the work stated: Yes (+)

Date and signature