

Virtual Music´s Synthesizer Service

-Repair order -

Please send this order as a fax to: **+43-(0) 1 - 236 52 67 - 99**

or include it with the defective item.

For orders from Austria or the European Union (EU-citizens without valid VAT-number), we charge 20% VAT additionally.

For orders from the European Union (EU-citizens with valid VAT-number) or outside the EU, we won't charge any VAT.

Shipping will be charged based on weight, destination and value of insurance. Orders are based on our General Business Conditions.

If you have further questions please contact us: vminfo@aon.at or +43-(0) 1 - 236 52 67 - 0

Customer information:

Company: _____

First name: _____ Surname: _____

Address: _____

For EU-citizens, if available: Your valid VAT-number* : _____

Phone: _____ E-Mail: _____

Service Priority: Express (Immediate repair, weekend/public holidays + night hours)

Priority (Immediate repair, weekday day hours) Standard/Economy (First in - first out)

Mode of transport: Take away Delivery service (Vienna only) Forwarding agency** Mail

Transport insurance: Yes No If "yes"; value of insurance: _____

Payment: For EU-citizens: Bank transfer*** Visacard Mastercard

Card #: _____ / _____ / _____ / _____ Exp. Date: _____

Card holder: _____

Data privacy statement +: I agree with the computer aided processing of my data Yes

Contact agreement: I would like to receive news about my synthesizer No Yes

Device information:

Devicetype: _____ Serial number: _____

General condition: _____

The device has already undergone a former repair attempt? Yes No

The device was already defective when taken over or bought? Yes No

Problem description: _____

Additional information: _____

* Your valid VAT-number must correlate with your address data.

** Virtual Music organizes the forwarding agency for collection and delivery.

*** After receiving your order you'll get the details for the bank transfer.

+ Without your consent we can not carry out your order.

With my signature I accept the GBCs and authorize Virtual Music the work stated:

Date and signature